

Welcome to the Municipality of North Perth

New Resident Package

Municipal & Community Services, Contacts & Forms



Municipality of North Perth
330 Wallace Avenue North
Listowel, ON N4W 1L3
P: 519-291-2950 F: 519-291-1804
www.northperth.ca



Municipal Contacts

Visit www.northperth.ca for a full list of Municipal contacts, as well as the most up-to-date Municipal contact information.

ARENAS, POOLS & COMMUNITY CENTRES

Steve Kerr Memorial Complex

519-291-4875

Wallace Community Centre

519-291-2976

Elma Logan Recreation Complex

519-347-2650

Elma Memorial Community Centre

519-356-2353

Atwood Lions Pool

519-356-2630

Listowel Kinsmen Pool

519-291-5387

OTHER MUNICIPAL SERVICES

North Perth-Spinrite Child and Family Centre

519-291-4222

Monkton Family Grouping Child Care Centre

226-817-2649

St. Mary's Child Care Centre

519-418-6511

North Perth EarlyON

519-291-6626

Cemetery Office

519-291-5433

North Perth Public Library

Listowel Branch 519-291-4621

Atwood Branch 519-356-2455

Monkton Branch 519-347-2703

OTHER COMMUNITY SERVICES/CONTACTS

Avon Maitland District School Board

519-527-0111

Huron-Perth Catholic District School Board

519-345-2440

Bluewater Recycling Association

1-800-265-9799

Maitland Valley Conservation Authority

519-335-3557

North Perth Chamber of Commerce

519-291-1551

Listowel Memorial Hospital

519-291-3120

John Nater - M.P. Perth-Wellington

519-273-1400

Matthew Rae - M.P.P. Perth-Wellington

519-272-0660

Hydro One Billing Inquiries

1-888-664-9376

Hydro One Emergency

1-800-434-1235

Enbridge Gas

1-866-763-5427

MTO - Road Conditions/Closures

1-800-268-4686

Huron Perth Public Health

1-888-221-2133

County of Perth

519-271-053



EMERGENCY SERVICES

North Perth OPP Detachment

EMERGENCY: 9-1-1

NON-EMERGENCY: 1-888-310-1122 TTY (1133)

North Perth Fire Department

EMERGENCY: 9-1-1 NON-EMERGENCY: 519-291-6825

Perth County EMS (Ambulance)

EMERGENCY: 9-1-1 NON-EMERGENCY: 519-271-0531

ONTARIO ONE CALL

To request a locate call Ontario One Call at 1-800-400-2255 or submit an e-ticket at www.ontarioonecall.ca.

ELMA LANDFILL SITE

7080 Road 166, Atwood, ON N0G 1B0

Hours: Tuesdays to Fridays 8:30 a.m. - 1:00 p.m. Saturdays 8:30 a.m. - 2:00 p.m.

To Access the Elma Landfill, you must **provide proof that you are a current North Perth resident**. This can be achieved by providing one of the following:

- Current landfill account
- Driver's license with North Perth address
- Current North Perth property tax bill

Landfill transactions that are **less than \$30** are encouraged to pay by cash, cheque or debit at the time of transaction. Landfill transactions that are **more than \$30** may also be left on account to be invoiced (if you are a North Perth property owner). Visit the North Perth Website for more information on Landfill hours and tipping fees: <https://www.northperth.ca/garbageandrecycling>.



Municipal Council

The Council of the Municipality of North Perth is comprised of a Mayor, Deputy Mayor and eight Councillors, with members elected for a four-year term representing the Wards of Elma, Listowel and Wallace.

Visit northperth.ca or the Municipal Office for contact information for your Ward Councillors.

Council typically meets in regular session every Monday night at 7:00 p.m. in the Council Chambers. If Monday is a holiday, the meeting is held on the following Monday. Meetings are open to the public.

If you wish to address Council, please contact the Clerk's Office in writing by 4:30 p.m. on the Wednesday prior to the meeting with submission and background information submitted by noon the Thursday prior to the meeting date. Visit northperth.ca for the North Perth Council Delegation Request form.



Visit northperth.ca for the Council Meeting dates, agendas, and minutes. Live streaming of Council Meetings is available on the North Perth YouTube channel:

https://www.youtube.com/channel/UC78K8yYnoGQ7owDuMURzXlw?view_as=subscriber

Municipal Services

News and Public Notices

The Municipality of North Perth website (www.northperth.ca) is North Perth's official source for information. We encourage you to regularly visit the website and subscribe to News and Public Notices so that they can stay up-to-date on what is happening in North Perth. Subscribe here:

<https://www.northperth.ca/news/>.

North Perth also actively uses **social media** to share information and engage with the public. Please like and/or follow our social media accounts to stay up-to-date:

- North Perth Facebook (@north.perth), Twitter (@NorthPerth1) and Instagram (@northperth)
- North Perth Public Library Facebook, Twitter and Instagram (@NorthPerthLib)
- North Perth Fire Department Twitter (@NorthPerthFire) and Instagram (@northperthfd)



Your Say North Perth

Your Say North Perth (<https://yoursaynorthperth.ca/>) is the Municipality's online engagement platform. Your Say North Perth allows you to play an active role in shaping your community and contribute to numerous public



engagement initiatives. We encourage you to join the conversation and share your thoughts and ideas!

Maps

Maps of the Municipality of North Perth and Perth County can be found on our Municipal website: <https://www.northperth.ca/maps/>.

If you would like a paper copy of a map, please visit the North Perth Municipal Office or the North Perth Chamber of Commerce Office.

Animal Control

The Stratford Perth Humane Society provides animal control services for the Municipality of North Perth. These services are limited to dogs.

The SPHS is located at 125 Griffith Road in Stratford and can be reached at 519-273-6600. Please visit their website www.kwsphumane.ca for their hours of operation and service details.

Residents should call the SPHS for the following:

- To report by-law violation (except barking dogs)
- To report a dog running at large
- To report a dog bite
- To report sick or injured animals
- To report lost or found pets
- To report a dead domestic animal
- To report stray animals

As per the Municipality of North Perth Animal Control By-law No. 65-2014, all dogs in the Municipality of North Perth must be registered and licenced with the Municipality annually. New for 2020, the Municipality will be renewing your existing dog tag(s) number that will follow your dog indefinitely. If a dog tag has been lost, we will mail out a replacement tag for a fee. New owners or residents will have a dog tag mailed to them attached with an invoice. If you no longer have a dog(s) or leave the municipality, we ask that you please return the dog tag(s) to the Municipal office in order to have your name removed from our list and avoid accruing any dog licence fees. Please contact the Municipal Office at 519-291-2950 to register any new dogs. Remember to pay for your dog tag(s) **on or before February 28th** or the fee will be double. Payments are to be received in our account on or before the due date. When making online payments please allow for **1 to 3 business** days for processing.

Further, all dog owners must keep their dogs on a leash and abide by “poop and scoop” regulations. Animal Control will be actively enforced in all parks and trails within the Municipality and charges will be laid for those found in contravention of the By-law.

By-law Enforcement

The Municipal By-law Enforcement Officer investigates concerns relating to North Perth’s by-laws. Some common issues that our By-law Enforcement Officer can assist you with include:

- Noise complaints (e.g., loud music, barking dogs)
- Property standards issues (e.g., lawn maintenance, unkempt yards or dwellings)



- Littering and dumping
- Prohibited/illegal parking
- Winter maintenance

For a list of the Municipality's frequently requested by-laws, visit the North Perth website.

Making a By-law Inquiry or Complaint

To make a by-law inquiry or register a complaint, please use the online Citizen Request Portal (<https://v4.citywidesolutions.com/csr/northperth/>), call 519-291-0264, or attend the Municipal Office anytime between Monday to Friday during regular business hours.

What to expect when making a by-law complaint:

- To provide name, address, phone number and/or email address
- To provide details about the concern (where, when, what, how, who)
- The complaint will be investigated
- Please be patient, enforcement is a process and can take time

Any information provided remains confidential unless disclosure is required by law. The Clerk has the responsibility of determining whether to release any by-law information in accordance with the [Municipal Freedom of Information and Protection of Privacy Act](#). Unless the matter goes to court, names, addresses and telephone numbers will be kept confidential. Should the matter proceed to court, it may be necessary to attend as a witness to the violation.

Anonymous complaints will not be investigated unless there is an immediate health and safety risk.

A courtesy warning is often issued on a first offence (not applicable to all regulatory by-laws such as those relating to parking infractions). Subsequent or continued violations may result in fines or court proceedings.

If immediate assistance is required outside of our regular hours, please contact the OPP at 1-888-310-1122.

Building Permits & Planning Applications

You must submit a building permit application if you want to:

- Construct a new building or structure
- Add onto an existing building
- Install a swimming pool
- Build a deck
- Erect a sign
- Alter most buildings and structures on your property



The Municipality of North Perth has contracted Cloudpermit to provide an online building permit application service to residents and contractors in an effort to streamline the building permit process and reduce our carbon footprint. Visit our website to learn more on how to submit a building permit application via Cloudpermit.

Building permit applications can also be filled out in person at the Listowel Fire Station. Various planning applications and documents are available on the North Perth website.

Ontario One Call

If you are planning to build, dig, or excavate on your property, you are **required by law to locate all of your utility lines** first. It is important to complete this step to ensure safety for you and your community. Should a line, pipe or wire be impacted by a dig, it can cause serious damage, and may cause you harm.

To request a locate call Ontario One Call at 1-800-400-2255 or submit an e-ticket at <https://ontarioonecall.ca/>.

Water and Wastewater Services

Water/wastewater bills are distributed to anyone in North Perth who is using municipal services. This includes residents in Listowel, Atwood, Gowanstown and Molesworth. Bills are sent out bi-monthly and include base rate service charges per connection and metered charges for consumption.

To learn the current year water and wastewater billing rates, visit northperth.ca or contact the Utilities Financial Assistant at 519-292-2046.

Payment Options

1. Payments can be made in-person during regular office business hours (Monday-Friday 8:30 a.m.-4:30 p.m.) by cash, cheque or debit.
2. **Telephone or online banking** can be made through most financial institutions, choosing the correct payment option (i.e. property taxes or accounts receivable) and the correct account number.
3. **e-Transfers** are accepted. To use this service, please contact us at 519-291-2950 ext. 2086 for directions. Any fee for using this payment option will be at the customer's own cost.
4. Pay by **credit card** through North Perth's eCommerce Page: <https://www.justinter.net/eBill/ebill.asp?c=3223>. A convenience charge per transaction will apply as this service is administered through a third party.
5. A **drop-box** is located at the Municipal Office Main Entrance for after-hours payments.
6. **Cheques** made payable to "Municipality of North Perth" sent with payment stub to: Municipality of North Perth, 330 Wallace Avenue North, Listowel, ON N4W 1L3.
7. Payments can be made at some local **financial institutions**.



8. **Pre-authorized** payment plan.

If you would like to set up a pre-authorized payment plan for payment of your water/wastewater bills, please complete the Pre-Authorized Payment Form (Appendix A) and return to the Municipal Office.

Payments are to be received in our account by the due date. When making online payments please allow for **2-3 banking days** for processing. Please ensure you are using your correct water account number when making your payment. A \$10 transfer fee will apply to payments that are made to incorrect accounts.

*Note: When signing up for online or telephone payments, select North Perth Water-Sewer as the payee. Your customer/account number will be the account number as it appears on your bill excluding the first zero
(e.g. account number on bill: 0123456789 = customer/account number will be: 123456789).*

Penalty charges of 2% are added the first day of default (day after due date). There is no authority to waive penalty and interest charges.

Address/Ownership Changes

If you wish to change your mailing address, report an ownership change, request a final meter reading or set up a new account, please fill out the Notice of Mailing Address Change or Request for Final Meter Reading/New Account Set-Up form (Appendix A). Online forms are also available on the North Perth website: <https://www.northperth.ca/home-property-roads/water-and-drainage/>

Property Taxes

Property taxes pay for services, such as parks, police, fire, road maintenance, and education, supplied by North Perth, the County of Perth, and local School Boards.

Paying your Property Taxes

If you are a new homeowner or property owner, it is your responsibility to ensure you have contacted the Municipal Office about taxes for the following due dates.

There are four tax installment due dates per year in North Perth. Two installment stubs will be on the interim billing mailed in February, with the remaining two on the final billing mailed in August.

Due dates are the third Wednesday of March, June, September, and November.

It is the owner's responsibility to follow up with the Municipality of North Perth if they have not received their tax bill by the end of February and the end of August.

Payment Options

1. Payments can be made in-person during regular office business hours (Monday-Friday 8:30 a.m.- 4:30 p.m.) by cash, cheque, or debit.
2. **Telephone or Internet payments** can be made through most financial institutions.



3. **e-Transfers** are accepted. To use this service, please contact us at 519-291-2950 ext. 2086 for directions. Any fee for using this payment option will be at the customer's own cost.
4. Pay by **credit card** through North Perth's eCommerce Page: <https://www.justinter.net/eBill/ebill.asp?c=3223>. A convenience charge per transaction will apply as this service is administered through a third party.
5. A **drop-box** is located at the Municipal Office Main Entrance for after-hours payments.
6. **Cheques** made payable to "Municipality of North Perth" sent with payment stub to: Municipality of North Perth, 330 Wallace Avenue North, Listowel, ON N4W 1L3.
7. Payments can be made at some local **financial institutions**.
8. **Pre-authorized** payment plan.

If you would like to set up a pre-authorized payment plan for payment of your property taxes, please complete the Pre-Authorized Payment Form (Appendix A) and return to the Municipal Office.

Please ensure you are using your correct roll number when making your payment. A \$10 transfer fee will apply to payments that are made to incorrect accounts.

Payments are to be received in our account by the due date. When making online payments please allow for **2-3 banking days** for processing. A penalty of 1.25% is added to property taxes the first day of default (day after the due date) and the first day of each month thereafter. Interest of 1.25% per month or 15% per annum is charged on all arrears of taxes. There is no authority to waive penalty and interest charges.

Address/Ownership Changes

If your mailing address has changed or the ownership of the property has changed, please notify us in writing using the Notice of Mailing Address Change form (Appendix A). Online forms are also available on the North Perth website: <https://www.northperth.ca/home-property-roads/property-taxes/>. There is a \$25 fee to change property owner information on the property tax roll. This fee applies to all name changes including, but not limited to, new ownership, addition, or removal of names from the roll, business name change, and surname change. Any questions, please call 519-292-2044.

Supplementary Taxes

If you have recently built a new home or made any additions or improvements to your property, make an allowance for a Supplementary Tax Bill in your budget plans.

For the first 12 to 18 months after occupying a newly built home, property tax bills may cover the land only, representing approximately **1/3** of the total tax bill, until MPAC completes an assessment of the home. There may be a considerable delay from your occupancy date until you receive a tax bill including the house.

Once you receive a "Property Assessment Notice" from MPAC, the Municipality will send a Supplementary Tax Bill with taxes covering the building from the date of occupancy. **Residents are strongly encouraged to budget for this billing.** If your mortgage payment includes taxes, the



Supplementary Tax Bill will be sent to the financial institution dealing with payments. You may want to contact your mortgage company to ensure you are paying enough towards taxes to cover this Supplementary Bill.

North Perth offers property owners who have bought lots or newly built homes the option of making **pre-authorized payments** towards the property prior to MPAC completing an assessment. These payments are credited to the Supplementary Tax Bill following MPAC issuing a "Property Assessment Notice". In order for the Municipality to do this, there has to be a roll number already established to apply the credit. Contact the Municipal Office if you are interested.

Emailing of Municipal Bills

North Perth offers residents the option to receive property tax and water/wastewater bills or accounts receivable invoices by e-mail.

To sign-up for the e-mail of your property tax and water/wastewater bills and/or accounts receivable invoices, you will have to make payments through internet or telephone banking, a Pre-Authorized Payment Plan, your mortgage provider, or at the Municipal Office. It is the owner's responsibility to follow up with the Municipal Office if a tax bill has not been received by the end of February and at the end of August.

To sign-up for this service, please fill out the Email of Property Tax and Water Bills and/or Accounts Receivable Invoices Form (Appendix A). Online forms are also available on the North Perth website:

- Water/Wastewater – <https://form.northperth.ca/eBilling-Sign-Up-Water>
- Property Taxes – <https://form.northperth.ca/eBilling-Sign-Up-Property-Taxes>
- Accounts Receivable – <https://form.northperth.ca/eBilling-Sign-Up-Accounts-Receiveable>

Garbage and Recycling

North Perth uses the automated waste and recycling program facilitated by Bluewater Recycling Association. This program requires residents to use wheelie bins.

To request a garbage or recycling wheelie bin, contact the Environmental Services Administrative Assistant at the Municipal Office at 519-292-2067. Bins come in small, medium, and large.

The annual service cost for wheelie bins is included on your first tax bill of the year. For new residents who move to North Perth after this bill, the service cost will be included on the final tax bill for the year.

Recycling material goes in the wheelie bin with the BLUE lid. Waste material goes in the wheelie bin with the BLACK lid. For a listing of what recycling materials CAN and CANNOT go in your bin, please visit the Bluewater Recycling website: <http://www.bra.org/recycling/>.

You must have your wheelie bins placed just off the roadway on the grass shoulder or driveway by 7:00 a.m. on your scheduled collection day. This will ensure they are picked up. Please see Appendix A for the BRA Collection Schedule.



The only holidays that Bluewater Recycling does not pick up is Christmas Day and New Years Day. For all other holidays, pick up will be as usual.

For **missed garbage and/or recycling pick-up**, contact Bluewater Recycling at 1-800-265-9799.

Recycle Coach

Through the Recycle Coach app, you can view information on garage, recycling, and other waste management services at your fingertips! Using the app, you can check details on collection dates, materials accepted for recycling and disposal, Elma Landfill hours and fees, etc. You can also set personal reminders, such as the day that your recycling is collected.



Download the Recycle Coach app for free from the Apple Store or Google Play Store.

Recycling Depot Bins

Around North Perth, there are recycling depot bins set up for residents to use if they have recycling that cannot fit in their wheelie bins. The bins look like blue dumpster bins and are for RECYCLING ONLY. The bins are located at the following locations:

| Name of Location | Address |
|----------------------------------|--------------------------------|
| Listowel Legion Parking Lot | 575 Elizabeth St. E., Listowel |
| Listowel Public Works Yard | 580 Main St. W., Listowel |
| Wallace Public Works Shop | 5882 Line 88, Gowanstown |
| Wallace Arena & Community Centre | 6670 Perth Line 88, Kurtzville |
| Elma Landfill | 7080 Road 166 (west of Atwood) |
| Elma Logan Recreation Complex | 200 Nelson St., Monkton |

Waste Diversion and Landfill Programs

- **Green Cone Digestors:** Available for purchase at the North Perth Municipal Office. Please call 519-292-2067 for questions
- **Household Hazardous Waste:** HHW can be dropped off at the Elma Landfill. Visit our website to learn how to properly transport/dispose of HHW: <https://www.northperth.ca/home-property-roads/garbage-and-recycling/>
- **E-Waste Diversion Program:** E-Waste can be taken to the Elma Landfill. Visit our website to learn more: <https://www.northperth.ca/home-property-roads/garbage-and-recycling/>
- **Yard Waste & Curbside Leaf Pickup:** The Municipality of North Perth conducts curbside leaf pickup every Fall. Leaves, tree branches, brush and shrubs can also be brought to the Elma Landfill at no charge.

Parks & Recreation

The Municipality of North Perth is committed to creating a community that offers the best possible recreation opportunities for all citizens. Opportunities include:

- Recreation programming
- Facility rentals
- Multiple parks and playgrounds
- Two outdoor pools offering swimming lessons and public swimming
- Three indoor ice pads offering public skating, plus an outdoor rink in Atwood
- Splash pad
- Baseball diamonds, soccer pitches and tennis courts
- Skateboard park
- Diverse and integrated trail system
- Summer day camps
- Much more!

Visit northperth.ca or contact staff at 519-292-2054 to learn more about parks and recreation opportunities in North Perth.

North Perth Public Library

The North Perth Public Library has branches in Listowel, Atwood, and Monkton. To get a library card, bring a piece of identification (e.g., drivers' licence, piece of mail, rent receipt, etc.) that has your current address on it to your local branch of the North Perth Public Library. A free library card will be issued.



The North Perth Public Library offers many quality services and programs. Visit your local branch or northperth.ca for more information and schedules.

Regular North Perth Public Library Hours:

| Branch | Address | Phone | Hours |
|----------|----------------------------------|--------------|---|
| Listowel | 260 Main St. W., Listowel, ON | 519-291-4621 | Monday to Thursday 10am – 8pm Friday 10am – 5pm Saturday 10am – 3pm |
| Atwood | 218A Main St., Atwood, ON | 519-356-2455 | Monday 12pm – 5pm Tuesday 3pm – 8pm Thursday 11am – 2pm Saturday 1pm – 3pm |
| Monkton | 200 Nelson St., Monkton, ON | 519-347-2703 | Tuesday 11am – 2pm Wednesday 3pm – 8pm Thursday 3pm – 8pm Saturday 10am – 12pm |

Community Calendar & Community Connection Newsletter

To learn what programs, groups and events are happening in North Perth, you can view the Community Calendar on the North Perth website: <https://www.northperth.ca/calendar/>.

If you have an event you would like to have advertised in the Community Calendar, please submit it for approval through our website.

North Perth also publishes a Community Connection Newsletter every two months. The newsletter is mailed to every household in the municipality and can also be viewed on our website:

<https://www.northperth.ca/recreation-culture-community/community-connection-newsletter/>

Emergency Services

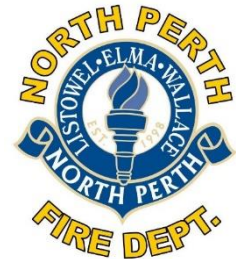
The Municipality of North Perth has several areas of emergency response and resources, including North Perth OPP, Perth County EMS, Perth County Emergency Management, and the North Perth Fire Department.

In case of an emergency, dial 911. For administrative inquires, contact the North Perth OPP Detachment at 519-291-1414. For non-emergent calls please contact the OPP Provincial Communication Centre at 1-888-310-1122 or (TTY) 1-888-310-1133. The North Perth OPP Detachment Office is located at 330 Wallace Ave. N., Listowel (basement of Municipal Office).

North Perth Fire Department

The North Perth Fire Department has three stations and provides fire protection for approx. 15,000 people.

- The Monkton Station is located at 209 Nelson Street in Monkton.
- The Atwood Station is located at 141 Arthur Street in Atwood.
- The Listowel Station is located at 620 Wallace Avenue South in Listowel.



The North Perth Fire Department provides emergency response for fires, automatic alarms, vehicle collisions, medical emergencies, assistance to other fire departments, and assistance to other agencies. They also provide fire prevention and inspection services and public fire safety education.

The North Perth Fire Department Administration operates out of the Listowel Station and can be contacted at 519-291-6825.

Are you wanting to burn materials on your property? Please review the **North Perth Burn By-law** to ensure you are adhering to the Municipality's burn rules for opening burning in rural areas and contained fires in urban areas. The Burn By-law is available on the North Perth website:

<https://www.northperth.ca/home-property-roads/emergency-services-and-safety/fire-department/burn-permits/>.

To obtain a burn permit, based on the by-law, please complete the application form available through the Citizen Request Portal: <https://v4.citywidesolutions.com/csr/northperth/>. These permits

are for rural properties only and require 24-hour notice. All burn requests must be submitted no later than Thursday at 3 pm if wanting to burn on the weekend,

By-law information or copies can also be requested from the Municipal Office or North Perth Fire Department Listowel Station.

Children’s Services

North Perth has various types of child care options to meet the needs of parents, families and children. The Municipality operates three child care centres that offer high quality and dedicated care to our families.

North Perth-Spinrite Child & Family Centre

955 Binning St. W., Listowel, ON
519-291-4222

Monkton Family Grouping Child Care Centre

200 Nelson St., Monkton, ON
226-817-2649

St. Mary’s Child Care Centre

1209 Tremaine Ave. S., Listowel, ON
519-418-6511



If you are interested in child care at one of these centres, please place your name on the list by visiting <https://onehsn.com/stratford/admin>.

North Perth EarlyON Child and Family Centre

The North Perth EarlyON Child and Family Centre offers free, drop-in programs for children up to six years old and their parents and caregivers. The centre is located at 955 Binning St. W., Listowel, ON, with programming offered throughout the municipality.



Visit the North Perth website to learn more and access the EarlyON programming calendar: <https://www.northperth.ca/earlyon/>

You can also contact them at 519-291-6626 or earlyon@northperth.ca.

Employment Resources

There are many services available in North Perth and Perth County to help you find a job or build your skills. Visit <https://www.northperth.ca/municipal-government/careers-and-volunteering/> to learn more.

- [Connect 2 Jobs](#) – if you are looking to hire or be hired, the Connect2Jobs Job Board is a great resource.
- [Partners in Employment](#) – works with job seekers and employers to match talents and skills to employers’ recruitment needs. There is a Partners in Employment office located at 230 Main Street W., Listowel.

- [Set7 Skills and Technology North Perth and Region](#) – provides local training to employees, employers, and job seekers throughout the region.
- [Conestoga Career Centre](#) – provides job search assistant, career advice, job postings, and education and training information to the public.
- [Employment Ontario](#) – can help you get training, skills and experience to achieve your goals. This service connects people looking for work with employers looking for workers.
- [Ontario Works](#) – can help you find, prepare for, and keep a job. This assistance may include workshops on resume writing and interviewing, job counselling, job-specific training, and access to basic education.

Driftscape

Are you looking for a new and exciting way to explore North Perth and hundreds of other communities across Canada?



Look no further than Driftscape, a local guide for events and experiences happening right now. Scan the QR code to download the free app and search #exploreNP to start your journey.



If you have a public event or experience that you would like the Municipality to consider featuring on Driftscape, send the details to driftscape@northperth.ca. Please note not all submissions will be posted on the app.

Listowel Business Improvement Area (BIA)

The Listowel BIA is an association of commercial property owners and tenants (businesses), defined by the Town of Listowel boundaries. The Listowel BIA works in partnership with the Municipality of North Perth to create a prosperous and sustainable environment for business and contributes to a healthy economy.



The Listowel BIA is governed by a volunteer Board of Directors consisting of representatives from the business community, property owners, Municipal staff, and a Municipal Council representative. The Listowel BIA employs a part-time BIA Coordinator to carry out the marketing and promotional activities of the organization.

If you are a commercial property owner or business owner and are interested in getting involved with the Listowel BIA, please contact the BIA Coordinator at 519-444-8233 or biainfo@northperth.ca.

Other Community Services

Education

Students living in North Perth attend schools within the Avon Maitland District School Board or the Huron-Perth Catholic District School Board.

Elementary Schools

| School | Location | Contact |
|--|-----------------------------------|--------------|
| Elma Township Public School (JK-8) | 5972 Line 72, R.R. #2, Atwood, ON | 519-356-2241 |
| Listowel Eastdale Public School (JK-6) | 365 Nichol Ave., Listowel, ON | 519-291-2930 |
| North Perth Westfield Elementary School (JK-8) | 955 Binning St. W., Listowel, ON | 519-291-6147 |
| Listowel Christian School (JK-8) | 305 Binning St. W., Listowel, ON | 519-291-3086 |
| St. Marys Catholic School (JK-8) | 1209 Tremaine Ave., Listowel, ON | 519-291-3000 |

Secondary Schools

| School | Location | Contact |
|------------------------------------|------------------------------------|--------------|
| Listowel District Secondary School | 155 Maitland Ave. S., Listowel, ON | 519-291-1880 |

Please contact schools or school boards directly for information on enrollment and school boundaries.

Healthcare

Listowel Memorial Hospital

A fully accredited hospital, Listowel Memorial Hospital offers a wide range of primary and secondary services, including 24-hour emergency services. In-patient and out-patient care and diagnostic services are provided by North Perth physicians. There are also a number of regularly scheduled specialist clinics and consultants.

The Listowel Memorial Hospital is a member of the Listowel Wingham Hospital Alliance and is located at 255 Elizabeth St. E., Listowel and can be contacted at 519-291-3120. Please visit their website for more information: www.lwha.ca.

Hospital amenities include:

- New Emergency, Operating Rooms, Diagnostic and Ambulatory Care Units (Winter 2007)
- Fully integrated electronic patient health records with Family Health Team
- Maternal/Newborn Unit
- Diabetes/Nutrition Counselling
- Speech-Language
- Physiotherapy
- Breast Health Centre
- CT Scanner

Listowel – Wingham and Area Family Health Team

The Fisher Family Primary Care Centre, opened in February 2012, provides a modern and professional setting for all primary care services offered by the physicians and healthcare professionals of the North Perth Family Health Team.



The North Perth Family Health Team is located at 185 Inkerman St. E., Listowel and can be contacted at 519-291-4200. Please visit their website for more information: <https://lwafht.ca/>.

If you have recently moved to the area and are looking for a new physician, please call 519-291-4200 to see if a physician is currently accepting patients. If no physicians are accepting patients, please contact Health Care Connect, a provincial program designed to help you find a family health care provider. Health Care Connect can be contacted toll-free at 1-800-445-1822 or www.ontario.ca/healthcareconnect.

Settlement Services

Newcomer settlement service in Perth and Huron County is provided by the YMCA. Settlement advisors provide information on community resources and support newcomers to Canada as they settle. This is a free service.

To make an appointment with the **Perth County Settlement Worker**, Lily Yin, please call 548-255-1239 or email lily.yin@ytr.ymca.ca. Lily is the worker for North Perth.

The Centre for Employment and Learning in Listowel offers English as a Second Language (ESL) programming. Contact 519-271-4896 ext. 2402 or erin.jones@ed.amdsb.ca for more information.

Transportation

PC Connect is a public transit service that provides transportation throughout Perth County, Stratford, St. Marys, Kitchener/Waterloo and London. PC Connect provides affordable and accessible service on weekdays and Saturdays and provides connections to other services such as GO Transit.



Download the [Blaise Transit App](#), visit ride.blaisetransit.com OR call **1-888-465-0783** to book your trip. If you pre-book your ride, your seat will be guaranteed! Pre-booking your ride on PC Connect is not *mandatory*, just strongly recommended. You are welcome to simply show up at any PC Connect bus stop.

Visit www.perthcounty.ca/pconnect to learn more.

Senior Services

The Municipality of North Perth is home to a diverse array of high-quality services for older adults and seniors in the community.

Some key older adult and senior services in our community include:

- **VON Perth Huron** – 519-291-5898
 - Meals on Wheels, Alzheimer Walking Program, Blood Pressure Clinic, Community and Accessible Transportation, Exercise Programs, Congregate Dining, Home Maintenance Referral, Visiting Program, Volunteer Opportunities, etc.
- **North Perth Seniors Program and Bus Trips** – 519-323-8582 (Cara Smith)
- **Perth Meadows Adult Living Apartments and Townhouses** – 519-418-4100

- **Maitland Terrace Apartments** – 519-291-3650
- **Livingstone Manor Retirement Home** – 519-291-2370
- **Caessant Care Nursing Home** – 1-800-792-3803
- **Riverview Park Residence** – 519-418-5656
- **Lonely No More Program** – 519-612-1053
 - Lonely No More is an effective virtual outreach model empowering those who self-identify with the negative impacts of social isolation (currently used to serve rural older adults), enhancing well-being through co-facilitating new networks and enabling improved community engagement by integrating peer support, coaching conversations and system navigation.

For more information on older adult and senior services available in North Perth, please contact Kelly Broughton, Program Coordinator, at 519-292-2056 or kbroughton@northperth.ca.

North Perth Chamber of Commerce

The North Perth Chamber of Commerce is a very active member of our local business community.

As the voice of business for the North Perth area, the Chamber is a strong advocate for continued development of our community and a partner for prosperity. By working together on initiatives that support growth, members use the services of the Chamber as an important catalyst for their business success.



For more information or details on the many events offered by the Chamber, contact the North Perth Chamber of Commerce at 519-291-1551 or visit the Chamber's website at npchamber.com.

Other Community Services, Groups, and Organizations

There are many other community services, groups, and organizations in North Perth. Please visit the recreations and community programs section of the North Perth website for a full listing of what the municipality has to offer: <https://www.northperth.ca/home-property-roads/new-to-north-perth/community-groups-and-organizations/>

For more information on older adult and senior services available in North Perth, please contact Kelly Broughton, Program Coordinator, at 519-292-2056 or kbroughton@northperth.ca.